



REMOTE

Remote into computer

Remote Pro

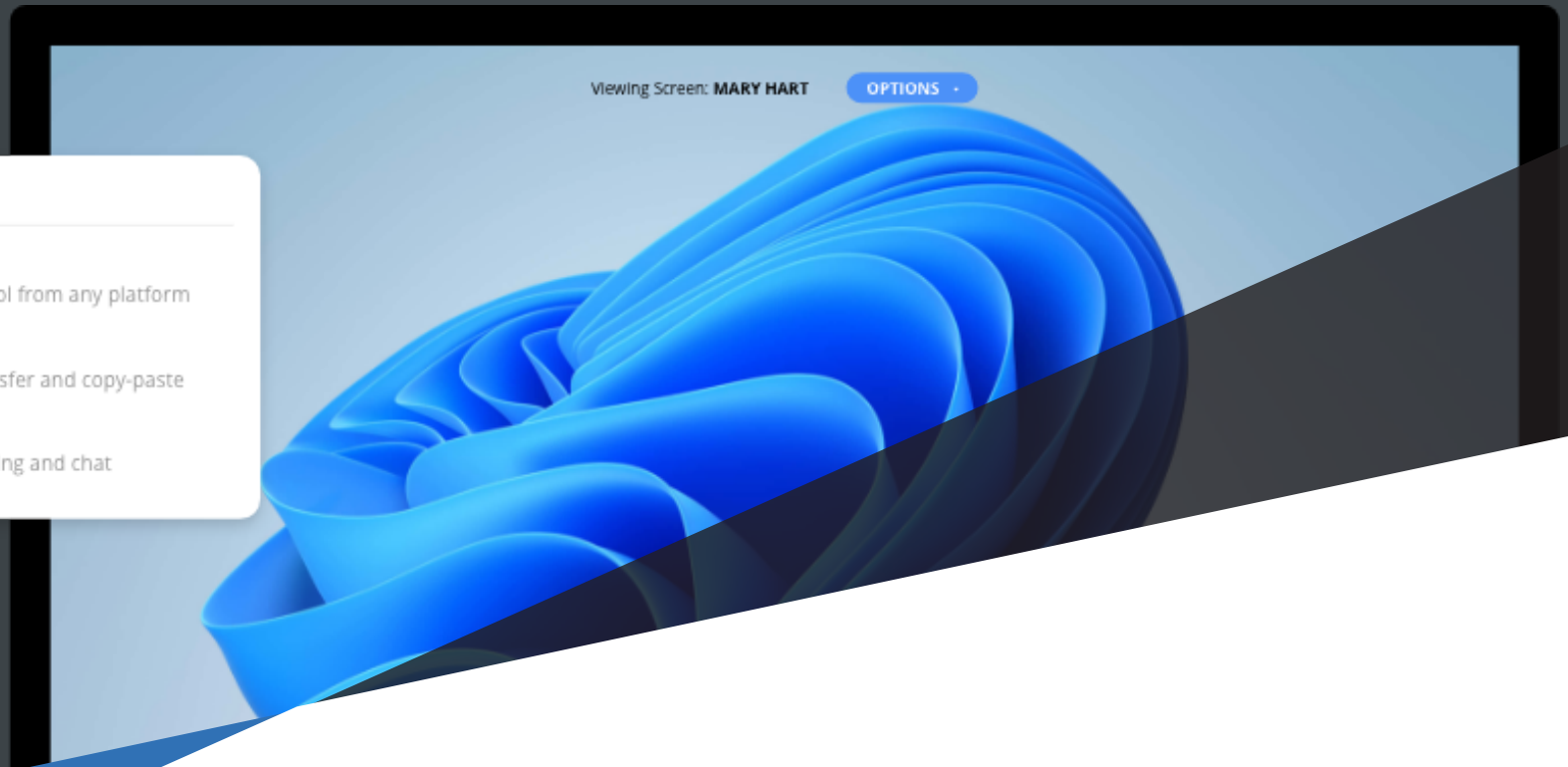
Browser-based remote control from any platform

RDP

Web-based RDP with file transfer and copy-paste

VNC

Assist users with screen sharing and chat



FARONICS REMOTE

Secure, Fast, and Easy Remote Assistance, from Anywhere

3-in-1 Remote Control Solution for Effortless and Secure Remote Assistance

Faronics Remote offers a streamlined, secure way to manage your Windows devices with flexible, browser-based options. Seamlessly integrated with Deep Freeze Cloud, this solution delivers comprehensive control through **Remote Pro**, **RDP**, and **VNC**. Whether you're troubleshooting for end-users or overseeing a large fleet of computers, Faronics Remote equips you with the tools for fast, efficient IT management, while ensuring your systems remain secure.

▣ EFFORTLESS REMOTE CONTROL

Instant access to any computer from a browser, ensuring flexibility for IT teams and users.

▣ CROSS-PLATFORM COMPATIBILITY

Access your systems using multiple remote protocols such as RDP and VNC for full control.

▣ FULL CONTROL WITH PERMISSION

Ask for user permission before accessing devices, respecting user privacy and ensuring seamless operation.

▣ BUILT-IN SCALABILITY

Support for both attended and unattended access, allowing IT teams to efficiently manage both remote and on-site computers.

▣ ENHANCED SECURITY

Experience end-to-end encryption using HTTPS and WebRTC for secure connections.

▣ USER-FRIENDLY INTERFACE

Simple to set up and easy to use with minimal configuration, allowing you to start managing your computers immediately.

▣ ROBUST TROUBLESHOOTING

From taking screenshots to shadowing users in real-time, Faronics Remote enables detailed monitoring for faster troubleshooting.

▣ FLEXIBLE FILE TRANSFERS

Transfer files between computers effortlessly during a remote session to improve collaboration and efficiency.

Did You Know?

70% of IT professionals state that remote support tools significantly reduce response time and improve productivity.

- Spiceworks

Deep Freeze Cloud

provides one console to Secure, Update and Manage your computers.

Scan the QR Code

to sign up for Deep Freeze Cloud now



Key Features



SECURE REMOTE CONTROL

Establish secure connections using HTTPS and WebRTC for remote access, ensuring end-to-end encryption across all sessions.



INSTANT BROWSER-BASED ACCESS

Remotely access any computer from a browser without the need for platform-specific software. No installations required, making it easy to access machines anytime, anywhere.



USER-FRIENDLY INTERFACE

Quick and easy setup with an intuitive interface for both admins and users, reducing training time and effort.



FILE TRANSFER

Easily transfer files between the admin's and the user's computers during remote sessions with simple drag-and-drop functionality.



RDP AND VNC SUPPORT

In addition to Remote Pro, Faronics Remote supports RDP and VNC, allowing administrators to access devices through their preferred protocols for a versatile remote experience.



MULTI-MONITOR DISPLAY

View and control multiple monitors remotely, providing a seamless experience to troubleshoot or assist with multi-screen setups.



ASK FOR USER PERMISSION

Respect user privacy by requesting permission before initiating remote control, allowing users to authorize or decline access.



ROBUST CONNECTION

Leverage advanced technologies to establish and maintain fast, stable remote connections without disruptions, even in low-bandwidth environments.



DETAILED LOGS

Gain insights into remote sessions with logs to monitor remote control activity and maintain compliance.

Faronics Remote

is available as part of the **ULTIMATE** bundle for computers with Deep Freeze and **BASIC** bundle for the rest of your computers.

This software enables us to access the system remotely, conduct any necessary updates, and complete any maintenance in minutes.

Donald Beck

Director of Information Technology Services,
Davidson-Davie Community College

Comparison of Remote Control Methods

Faronics Remote offers three flexible remote control options—Remote Pro, VNC, and RDP—allowing you to choose the right tool based on your IT management needs. Whether you're seeking enhanced security, browser-based accessibility, or full control over multiple computers, these options provide versatile solutions. Review the comparison below to decide which method best aligns with your requirements.

Features	Remote Pro	RDP	VNC
Secure connections to keep your data safe	✓	✓	✓
Access from any browser and operating system	✓		
Ask for user permission before accessing their screen	✓	✓	✓
Assist users by viewing their screen in real-time	✓		✓
No need to open firewall ports	✓	✓	✓
Send files to the remote computer	✓	✓	✓
Retrieve files from the remote computer	✓	✓	✓
Send secure commands like CTRL+ALT+Delete	✓	✓	✓
Easily manage multiple monitors during remote sessions	✓		✓
Switch to full-screen mode for immersive control	✓	✓	✓
Manage session times with built-in time limits	✓	✓	✓
Play sound from the remote computer during sessions	✓	✓	✓
Support for admin-level tasks with elevated prompts	✓	✓	✓
Manage large file transfers with size limit control	✓		
Blank user screen while shadowing for privacy			✓
Communicate with users via built-in chat			✓
Capture screenshots during remote sessions			✓

SYSTEM REQUIREMENTS

Windows 7 (32-bit or 64-bit)

Windows 8.1 (32-bit or 64-bit)

Windows 10 (32-bit or 64-bit)

Note:

The features listed are subject to continuous updates as we incorporate customer feedback and further enhance our remote control solutions. Stay tuned for more updates!



To learn how your computing environments can benefit from Faronics Solutions, visit www.faronics.com

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